

# QI Evidence Update

September 2021



**Welcome to the latest copy of the QI Evidence Update.**

**The aim of this publication is to bring together a range of recently published research and guidance that will help you make evidence-based decisions.**

## Accessing Articles

The following abstracts are taken from a selection of recently published articles.

If the article is available electronically, then there will be a blue link in the abstract. [Press CTRL and click to open the link. You will need to be registered for NHS Athens (see below) to be able to access the full text.] If the full text is not available electronically we may be able to obtain the document through our document supply services.

### NHS Athens

Athens passwords allow you to download the full text of articles, where the Trust has a subscription. These are noted at the end of an abstract. To register for a free NHS Athens account please log on to:

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### If you would like to order a copy of the full paper

If we don't have full text access please contact the Library & Knowledge Service, details below. There is sometimes a small charge for using the document supply services, depending where we can source items from.

## Library & Knowledge Service

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### Contact us

General library enquiries: telephone - 01625 66 1362 or email - [ecn-tr.StaffLibrary@nhs.net](mailto:ecn-tr.StaffLibrary@nhs.net)

Further information on library services and contacts: [www.eastcheshirenhslibrary.net](http://www.eastcheshirenhslibrary.net)

Please send requests for further evidence searches to [holly.cook3@nhs.net](mailto:holly.cook3@nhs.net).

### Feedback

We would appreciate your feedback on this Bulletin: <https://forms.gle/LhGxqf92AYxxpgvz7>

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## 1. Improvement

[Learning from patient safety incidents involving acutely sick adults in hospital assessment units in England and Wales: a mixed methods analysis for quality improvement](#) (Journal of the Royal Society of Medicine, August 2021)

[Reporting standards, outcomes and costs of quality improvement studies in Ireland: a scoping review](#) (BMJ Open Quality, August 2021)

[Can pizza lead to sustainable quality improvement in the NHS?](#) (NHS Providers, August 2021)

[Shaping the Transition to Whole System Quality: Examples from the Field](#) (The Institute for Healthcare Improvement, August 2021)

[Joy in Work Results-Oriented Learning Network Case Study: NorthShore University HealthSystem](#) (The Institute for Healthcare Improvement, August 2021)

[The presence and potential impact of psychological safety in the healthcare setting: an evidence synthesis](#) (BMC Health Services Research, August 2021)

[Approaches to Measure Efficiency in Primary Care: A Systematic Literature Review](#) (Applied Health Economics and Health Policy, August 2021)

[32 Business Process Improvement Examples to Guide Your Efforts](#) (KaiNexus, August 2021)

## 2. Patient Involvement

[Inclusive language in health and care: why the words we use matter](#) (The Kings Fund, August 2021)

[Co-creation of practical “how-to guides” for patient engagement in key phases of medicines development—from theory to implementation](#) (Research Involvement and Engagement, August 2021)

[A first-hand experience of co-design in mental health service design: Opportunities, challenges, and lessons](#) (August 2021)

## 3. Strategy

[Integrated Care Systems: Guidance](#) (NHS England, August 2020)

[Guidance on the functions and governance of the integrated care board, and the model constitution](#) (NHS Providers, August 2021)

[It’s not just about the front door of the hospital: lessons from the medical generalism in smaller hospitals study](#) (The Nuffield Trust, August 2021)



[Ambitions for change: Improving healthcare in care homes](#) (The British Geriatrics Society, August 2021)

[Waiting times for elective \(non-urgent\) treatment: referral to treatment \(RTT\)](#) (The Kings Fund, August 2021)

[Could NHS waiting lists really reach 13 million?](#) (Institute for Fiscal Studies, August 2021)

[Right time, right place: Urgent community-based care for older people](#) (British Geriatrics Society, August 2021)

[A system approach to the demand crunch](#) (NHS Confederation, August 2021)

[Social care funding: complex but not impossible](#) (The Nuffield Trust, August 2021)

[Untapped? Understanding the mental health clinical support workforce](#) (The Nuffield Trust, August 2021)

[The mental health workforce: challenges facing the NHS](#) (The Nuffield Trust, August 2021)

[Five things we learnt from our work on the health and wellbeing of lower paid NHS staff](#) (The Health Foundation, August 2021)

[Wizards of Oz? What the UK can learn from Australia's healthcare system](#) (Institute of Economic Affairs, August 2021)

[Mirror, mirror 2021: Reflecting Poorly: Health Care in the U.S. compared to Other High-Income Countries](#) (Commonwealth Fund, August 2021)

## 4. Covid-19

[The role of the ambulance sector in transforming services and coping with the long-term impact of Covid-19](#) (NHS Providers, August 2021)

[Caring for hospital patients with COVID-19: Quality of care in England examined by case record review](#) (Royal College of Physicians, August 2021)

[Transformations in the landscape of primary health care during Covid-19: themes from the European region](#) (Health Policy, August 2021)

[Waiting for care: understanding the pandemic's effects on people's health and quality of life](#) (The Health Foundation, August 2021)

[The pandemic transformed how social care was delivered – and these changes could be here to stay](#) (The Conversation, August 2021)

[Responding to the needs of a diverse workforce and community during COVID-19](#) (NHS Employers, August 2021)

[Long Covid – The illness narratives](#) (Social Science & Medicine, August 2021)



## 5. Technology

[What Good Looks Like framework](#) (NHSX, August 2021)

[Who Pays for What proposals](#) (NHSX, August 2021)

[Royal Berkshire extends avatar-led interactive programme following pilot](#) (Digital Health, August 2021)

[Royal Wolverhampton NHS Trust and Babylon partner to deliver digital-first services](#) (Health Tech Newspaper, August 2021)

[Will an uptake in digital health services have implications on inequalities?](#) (Digital Health, August 2021)

[YouTube to add new features that help the public identify credible, trusted health information](#) (Health Tech Newspaper, August 2021)

[Digital health is a vital tool: here's how we can make it more sustainable](#) (The Conversation, August 2021)

## 6. Awards, Events & Training

[Technology & Data in 2030 - 9 September 2021](#) (free virtual event, NEJM Catalyst)

[Lean Fundamentals – 13 September - 7 November 2021](#) (free virtual course, NHSE)

[Getting Started with Large Scale Change 6 September - 17 October 2021](#) (free virtual course, NHSE)

[Health Business Awards - Deadline 8 November 2021](#)

[Fab Change Day 2021 - 24 November 2021](#)

[COVID-19: Psychological First Aid](#) (free virtual course, Public Health England)

[Collaborative Working in a Remote Team](#) (free virtual course, University of Leeds)

[Improvement Fundamentals](#) (free ongoing virtual courses, NHSE)

[Uplifting resources for the NHS from the NHS](#) (Health Education England)

